

## CCFCC and CCI Returns Policy

SHIPPING METHOD - All shipments of goods are provided by Canada Post - Expedited Parcel Service and or general mail, depending upon the size of the elements being shipped. Shipment is effective the next business day of order receipt and you can expect delivery within 5 business days thereafter. Please feel free to call 1-506-387-4882 regarding any prolonged delivery status. You will be notified regarding any articles that are back-ordered or being drop-shipped.

RETURNS POLICY - You may return medals, regalia and uniforms to the CCF for any reason within 30 days in their unused state. Certificates and printed awards will be replaced in the event of shipping malfunctions and spelling errors. In all cases, return and replacement shipping costs will be paid by the CCF and or in the case of returned items - a full refund will be applied to your original mode of payment. CCI Registration fees are non refundable without proof of non participation of course material or credits from the accredited college delivering your CCC or CMC course or exam.